

Refund Policy

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www.dialogues.space

Please read the policy, conditions and process carefully as they will give you important information and guidelines about your rights and obligations as our customer

By purchasing any pass or participating in any available programs via the Site, you agree to the Terms of Use, including, without limitation, the Terms of Sale specified below. These Terms of Sale form part of the overall Terms of Use of the Site and are to be read in consonance with them.

SINGLE VISIT PASS

- Single visit pass will expire on the date specified on the voucher.
- Cannot be combined with other offers.
- SINGLE VISIT PASS is non-transferable.
- Verifying day pass in our partner's (vendor's) outlet through OTP is mandatory to avail offer.
- NO CANCELLATION and NON REFUNDABLE.

MULTI VISIT PASS

- Multi Visit Plan will expire on the date specified on the voucher.
- MULTI VISIT PASS is non-transferable.
- More than 1 visit a day in the available partner's outlet is not considered as new visit and will not deduce number of visits from the remaining visit pass.
- NO CANCELLATION and NON REFUNDABLE.

EVENTS

- Event pass will expire on the date specified on the voucher.
- EVENT PASS is non-transferable.
- 100 % refund after deducting the ticketing charges upto 48 hours before the event
- NO REFUND, if cancelled within 48 hours of the event start time

NOTE

- F&B will be served on all valid offer days, except dry days.
- Drinks can only be redeemed only after due verification of the customer (including age proof – 25 years or above, photo ID proof etc., if required).
- www.dialogues.space makes every effort to partner with best café and pubs, which provide an acceptable standard of service for the price paid, we hereby expressly disclaim any representation, warranty or undertaking in relation to the quality or adequacy of any partner listed on our Platform.
- Partner's F&B offers are subject to changes.
- Money shall be refunded in 7 working days if the bank details are available or you may reach out to us and we shall process after taking your bank details.
- Money shall be refunded via Bank transfer only.